



## Developing and Teaching Intercultural Competence 7<sup>th</sup> to 10<sup>th</sup> November 2011

To be held under the auspices of COEHRE at the Oostkamp (Bruges) , Belgium



*Dear participants,*

*We are glad to confirm your participation in the **Seminar on Developing and teaching intercultural competence.***

*The opportunity of benefiting from the expertise and exchange with experienced colleagues from different European countries and institutions is definitely a unique chance to broaden your perspective on interprofessional cooperation and will be an eye-opener in the work with other cultures.*

*In the next few pages you can find some important general and practical information on the seminar. Included you also find the Bank references for the payment of the seminar. An invoice will be provided at course registration.*

*Filip Dejonckheere  
Magdalena Silva*



The Coehre Academy is one of the activities within the Coehre consortium. The aim of the Academy is to enhance international, interdisciplinary, interprofessional cooperation and capacity building within health education among the members institutions.

The Academy acts as a platform that initiates, supports and coordinates different activities. It offers opportunities to create, stimulate, found and intensify networking of partner institutions and to develop joint initiatives.

**For further information, please contact:**

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**Rationale:**

We now all live and work in a multicultural world. It is important in health care that when we work in a multicultural team we acknowledge this fact but even more important is our ability to care for our clients whatever their cultural background may be. This workshop will provide an opportunity to explore these concepts and to develop skills to provide care which is culturally competent. Teachers will have the opportunity to develop strategies which will enhance the development of cultural competence in their students.

**Aims of the workshop:**

Attendance at the workshop will enable Participants to:

- develop their awareness of the role of culture in the delivery of health care and education
- gain opportunities for professional development and debate with respect to cultural issues in an international and interprofessional forum
- develop their teaching and learning strategies for the enhancement of cultural competence
- gain opportunities for networking with respect to the development of culturally competent health care and education

**Intended participants** are healthcare educators primarily but also clinical staff and possibly students

**Outline of the Workshop:**

Participants will arrive on the evening of 7<sup>th</sup> November for a welcome meal and opportunity to get to know each other before the work begins. This will include some kind of cultural performance.

The following 3 days will be spent considering various aspects of Intercultural Competence. Each day will have its own theme:

- Day one - Developing Cultural awareness
- Day two - Developing cultural knowledge
- Day three - Developing cultural skills

A wide variety of techniques will be used by the facilitators to enable participants to meet the aims of the workshop. Many of the sessions will be experiential. If time is on our side we hope to explore the cultural heritage of Ghent on the afternoon of the second day.

**Content of the workshop**

- COHEHRE and the Cultural Curriculum project
- Barnga a cultural game
- Story telling in groups
- Learning café
- Experiences of minority groups in a health care system
- Working in multicultural groups
- Micro and macro levels in cultural care
- Health care and Migration
- Case analysis and adaptation of cultural models
- Cultural excursions

## **Time table and detailed programme: 7–10 November 2011**

**Facilitators: Eileen Richardson, Raija Sairanen, Helen Olt, Helene Kelly**

### **Monday 7<sup>th</sup> *Welcome and acquaintance***

- 16.00 Transfer from the railwaystation  
17.00-18.00 Welcome, introduction to the venue and administrative details  
(Filip Dejonckheere, Isabelle Delarivière, Coehre office)
- 18.00 Dinner
- 19.00 Welcome to all participants from Coehre  
Introduction DATIC-group  
Activity to introduce the participants.  
Video on Belgium  
Cultural flavour: local specialities (different beers, cake, chocolates)  
Getting to know each other  
(Filip Dejonckheere)

### **Tuesday 8<sup>th</sup> *Developing cultural awareness***

- 09.00-10.00 Introduction  
1) The Workshop and its teaching/learning methods/strategies  
2) COEHRE, the Cultural curriculum project and the Facilitators  
(Eileen Richardson)  
3) The Framework for *Putting Culture in the Curriculum*  
(Helene Kelly)
- 10.00-11.30 Barnaga and debriefing including coffee  
(Eileen Richardson, Helen Olt and Helene Kelly)
- 11.30-12.00 Cultural Awareness and simulation games  
(Eileen Richardson)
- 12.00-13.30 Lunch
- 13.30-15.00 Stories (submitted by participants) relating to critical cultural encounters  
Analysis using critical incident technique and extracting themes  
(Raija Sairanen)
- 15.00-15.30 Coffee
- 15.30-16.30 Using Learning café technique questions and discussion relating to the themes extracted  
(Raija Sairanen, Helen Olt)
- 16.30-17.00 Experiences of minority groups within the health care system  
Open discussion
- 18.00 Guided tour in Brugge  
Drink in oldest pub of the city
- 20.00 Dinner: Cafédraal

**Wednesday 9<sup>th</sup>      *Developing cultural knowledge***

09.00-10.00    Political view on Migration and Health: presentation and discussion  
Guest lecturer:  
Dr. Louis Ide  
Medical doctor – Senator in Belgian Parliament for N-VA

10.00-11.00    Consequences of Migration relating to Health  
Guest lecturer:  
Ronald Robeers  
Lecturer University College Arteveldehogeschool

11.00-11.15    Coffee

11.15-12.15    Micro and macro levels of cultural care  
Using video clips and group discussion  
(Eileen Richardson and Helene Kelly)

12.15-13.00    Lunch

Afternoon and evening programme in Ghent

14.00-15.30    Wijkgezondheidscentrum – Community health care centre Botermarkt  
Coordinator: Leen De Roo ([leen.deroo@wgcbotermarkt.be](mailto:leen.deroo@wgcbotermarkt.be))  
Discussion with medical doctor and social worker

Hundelgemsesteenweg 145, 9050 Ledeborg, 09/232 32 33  
(<http://www.wgcbotermarkt.be>)

16.00-17.00    Intercultural Network Ghent  
Elke Hooyberghs ([elke.hooyberghs@ingent.be](mailto:elke.hooyberghs@ingent.be)).  
Discussion on Aims network and mission  
Introduction projects: GRIP, partner violence, home care

Koopvaardijlaan 3, 9000 Gent, 09 224 17 18  
(<http://www.ingent.be>)

17.00-19.00    Free time in Ghent

19.00            Dinner in Turkish restaurant Gök II, Sleepstraat



Intercultural Network Ghent



Community Centre Botermarkt

**Thursday 10<sup>th</sup> *Developing cultural skills***

- 09.00-10.00 Feedback from visits in Ghent
- 10.00-12.00 Cultural models and theories and their application  
Case analysis using stories from Tuesday  
Presentation of group analysis  
(Helen Olt, Raija Sairanen)
- 12.00-13.00 Lunch
- 13.00-14.00 Small group reflection on the implementation of new teaching strategies in participants own programmes.  
(Helen Olt)
- 14.30-15.00 Evaluation of the usefulness of the framework to inform curriculum development  
(Eileen Richardson)
- 15.00-15.30 Final evaluation and closing session (DATIC-team)

## Practical information course venue and accommodation

't Roodhof, Nieuwburgstraat 32, 8020 Oostkamp (Bruges)  
Belgium. (<http://www.roodhof.be>)

't Roodhof is a guest-house/residence at 10 km of the historical city centre of Bruges. It is a social employment-project, where Loca Labora wants to create chances for people who have problems to find employment on the regular labour market.



### How to get to Bruges

When you arrive at the Brussels National Airport in Zaventem,  
take the train to Brussels MIDI/SOUTH (every 15 minutes)

At Brussels MIDI/SOUTH you can change and take the train to Bruges (destination  
Oostende or Knokke/Blankenberge). Railways station Bruges.

### Transport to the training centre:

A representative is waiting in the central hall of the railwaystation in Bruges 7<sup>th</sup> at 16.00.

### Cost:

**Exclusive for Coehre members:** 220 Euro (including: seminar, hotel accommodation 3  
nights based on double room, sustenance during the 3-day seminar: 3 lunches, 6 coffee  
breaks, guided tour and dinner in Bruges.

Not Coehre members: 400 Euro

Deadline for the application: 15 October 2011

### Certificate and proof of attendance:

All participants get a proof of attendance undersigned by the workshop leaders and the  
Coehre Academy

### Payment: Bank details:

Coehre

Account number: 880-4512911-33

IBAN code: BE79 880451291133

SWIFT code: HBKABE22

Bank – Record Bank - V. Braeckmanlaan 151 – 9000 Gent

Reference : Coehre Academy – DATIC - name of participant